

Leicester City Council sexual health services review

Public Survey

12 January 2023 - 12 March 2023

Overview

Leicester City Council needs to procure the next sexual health services contract to begin on 1 April 2024. The current sexual health contract is jointly commissioned by Leicester City Council, Leicestershire County Council and Rutland County Council, and ends on 31 March 2024. The next contract will be commissioned solely by Leicester City Council, with Leicestershire and Rutland undertaking a separate process.

We would like to hear your views on potential changes to the services and how they are delivered, so we can ensure they meet the needs of the people who use them.

This consultation is about 'integrated sexual health services' in Leicester. This includes both contraception and prevention, testing, and treatment for sexually transmitted infections.

These services can be used by anyone, regardless of where they live. However, it should be noted that we are only referring to sexual health services that are available in the city of Leicester.

This consultation does not refer to the HIV treatment and care services that are provided by University Hospitals of Leicester.

This consultation is open to people who access sexual health services, members of the public, staff and partner organisations.

Topics covered by this consultation include:

- Online appointment bookings
- Face to face services
- Vending machines
- Sexually transmitted infection test kits
- Phone consultations / advice
- Clinics
- Contraception
- Coils and implants
- Additional services and community wellbeing champions.



Leicester City Council
survey

If you prefer you can take this survey online at consultations.leicester.gov.uk/public-health/sexual-health or by scanning the code.

The survey closes on **12 March 2023**. Please return this survey **by 6 March** to:

Consultations / Communications & Marketing
Leicester City Council
City Hall
115 Charles Street
Leicester LE1 1FZ



Completing the survey

You can disregard any questions that are not relevant to you.

Any answers or comments that relate to Leicestershire and Rutland services will be anonymised and passed on to the respective county authorities for their attention.

If you wish to take the Leicestershire County Council survey, it is online at leicestershire.gov.uk/sexual-health-consultation or by scanning this code:



Leicestershire County
Council survey

About you

Are you responding as...

Please tick only one item

- ☐ Someone who uses sexual health services
- ☐ A family member / carer of someone who uses sexual health services
- ☐ A member of the public
- ☐ A sexual health service employee
- ☐ A voluntary sector organisation or charity
- ☐ NHS / GP practice / health professional
- ☐ Other organisation representative
- ☐ A group response
- ☐ Other

If Other, please specify

What is your home / work postcode? (as appropriate)

Please note: we collect postcode data to gain a better understanding of which parts of the city / county respond to our consultations. We cannot identify individual properties or addresses from this information.

Organisation details

If you are responding as an employee of a sexual health service or from an organisation, please provide details of the service provider, voluntary organisation, charity, GP or other organisation you are responding on behalf of.

Organisation name

Type of organisation / business

Online clinic booking

The current service already offers the option of online appointment booking. However, these are often booked up very quickly.

We plan to increase the number of online booking appointments available to help reduce waiting times and allow people to book appointments when they are most convenient and needed. This will also allow the sexual health service to plan staff availability better and increase efficiency.

Where possible, the new online booking option will include appointments across all of the sexual health services available in Leicester.

Do you think we should increase the number of online booking appointments available? *Please tick only one item*

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

Do you have any comments on this?

Face to face services

How would you prefer to access face to face services? *Please tick only one item*

- ☐ Turn up and wait ('drop-in' style service)
- ☐ Bookable fixed appointments
- ☐ A mixture of both drop-in and appointments
- ☐ No preference
- ☐ Other

Do you have any comments on this?

Vending machines

We know that many people visit sexual health service locations to pick up items that do not require them to see a doctor or nurse. We provide vending machines at some sites across the city to enable people to collect free STI self-testing kits, condoms or pregnancy tests.

The machines require some personal information to be entered to ensure that this is the right service for the individual, and also to ensure there are no health needs that mean that they need to see a doctor or nurse.

We would like to increase the number of vending machines available across the city, and also consider where they are located.

Do you think we should increase the number of vending machines across the city? *Please tick only one item*

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

Do you have any comments on this?

Where do you think these vending machines should be located?

Please tick all that apply

- ☐ Children, young people and families centres
- ☐ Community centres
- ☐ Pharmacies / chemists
- ☐ Sexual health service sites
- ☐ University buildings
- ☐ Other

If Other, please specify

Do you have any comments on this?

Sexually transmitted infection test kits

New technologies have developed over the last five years, making it easier for people to test themselves for sexually transmitted infections (STIs) and to post the tests to a laboratory for analysis, with results being given back by text or a phone call.

The current service already provides this service and many people prefer this method of STI testing, particularly if they live in rural areas or have difficulty getting to a clinic.

There is potential to also order STI testing kits online. This service will be available to everyone, including those who do not have symptoms or signs of an STI at the time of ordering the kit. You will still have the option of going to a clinic if you prefer.

Do you think we should offer the option of ordering STI testing kits online?

Please tick only one item

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

Do you have any comments on this?

Phone consultation / advice

We would like to provide a telephone consultation and advice service (and increase the amount of online information available) to enable people to manage their sexual health better.

Do you think we should introduce a telephone consultation / advice service?

Please tick only one item

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

What subject areas should be covered?

Do you have any further comments on this?

Do you think we need to increase the amount of online information available?

Please select only one item

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

What subject areas should be covered?

Do you have any further comments on this?

Clinics

There is currently one main sexual health services clinic in Leicester, located at the Haymarket. In addition to the main clinic, there are:

- Clinics (for all age groups) which are held at a number of different locations across Leicester. These clinics take place at set times every week.
- Young people specific sessions in various locations for people aged under 25 years. These are known as the CHOICES clinics.
- Other sexual health clinics located at the University of Leicester, Leicester College (Abbey Park Campus), New Parks and Beaumont Leys.

Clinics used to be available in the following locations. Please indicate if you have previously visited / would visit them if they were reinstated

	Visited in the past	Would not visit if open	Would visit if open
Beaumont Leys	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
De Montfort University Clinic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Groby Road Practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Merridale	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saffron Road Practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victoria Park Clinic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Westcotes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Willowbrook Practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other clinic, not listed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other clinic - please give details

Do you have any comments on clinic locations?

Contraception

Most contraception is provided by an individual's own GP. However, contraception is also available from other places such as other GPs, pharmacies / chemists (for repeat oral contraception) and sexual health service locations.

How would you prefer to access oral contraception?

	Oral Contraception (initially)	Oral Contraception (repeat prescription)	Emergency Hormonal Contraception (EHC)
Not applicable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your own GP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other GP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local pharmacy / chemist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sexual health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phone consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any comments on this?

Where would you prefer to go for intrauterine devices and subdermal implants (coils and implants)?

	Intrauterine devices (coils)	Subdermal implants (implants)
Not applicable	<input type="checkbox"/>	<input type="checkbox"/>
Your own GP	<input type="checkbox"/>	<input type="checkbox"/>
Other GP	<input type="checkbox"/>	<input type="checkbox"/>
Local pharmacy / chemist	<input type="checkbox"/>	<input type="checkbox"/>
Sexual health services	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any comments on this?

Intrauterine devices and subdermal implants (coils and implants)

We would like to simplify the process for people looking to have a coil or implant fitted by developing a single point of access. This would mean that women would be able to phone a number to discuss their needs with a clinician before booking a place and time for their coil or implant.

This service should mean less waiting and more choice in terms of when and where the coil or implant is fitted.

It would require the patient to give consent for other doctors and nurses to see their patient record to provide a safe service.

Do you think this 'phone first' service should be made available?

Please tick only one item

- ☐ Definitely
- ☐ Possibly
- ☐ No opinion either way
- ☐ Probably not
- ☐ Definitely not

Do you have any comments on this?

Would you use this service if it was available? Please tick only one item

- ☐ Yes
- ☐ No, I prefer to go to my own GP
- ☐ No, I'd prefer to go to sexual health services
- ☐ Not applicable

Additional sexual health services

Leicester City Council currently commissions additional sexual health and HIV prevention services provided to the following groups:

- Men who have sex with men
- People from Black, Asian and Minority Ethnic groups
- People new to Leicester (including new arrivals and students)
- People with HIV
- Sex workers
- Young people.

Funding of sexual health services is through a grant. This grant is reducing year on year and so we have to look at how best we can continue to provide sexual health services to these groups. These services are provided within the current sexual health service contract and may be provided by local groups who work with these communities.

We propose that sexual health promotion and HIV prevention work is provided in partnership with communities and that communities are involved in the development and design of messages and services. We will do this by requiring the sexual health services to subcontract and develop partnerships with local groups.

Community Wellbeing Champions will be drawn from communities and will work alongside them to address issues that contribute to wider health inequalities such as sexual health related services.

The Community Wellbeing Champions will work closely with the Public Health team at Leicester City Council. They will have the opportunity to engage in a range of activities, which could include:

- Health promotion events
- Community research on barriers and health needs
- Sharing knowledge and experience with local communities
- Signposting people to support and reducing social isolation
- Co-designing and shaping services.

How will working more closely with communities and community organisations impact on you, or the group on whose behalf you are responding? *Please tick only one item*

- ☐ It will have a positive impact
- ☐ It will have a negative impact
- ☐ It will make little or no difference
- ☐ I have no opinion either way
- ☐ Not applicable

Do you have any comments on this?

Final comments

Do you have any final comments on sexual health services in Leicester?

Equality monitoring

The information you provide in this final section of the questionnaire will be kept in accordance with terms of current Data Protection legislation and will only be used for the purpose of monitoring.

Your details will not be passed on to any other individual, organisation or group. Leicester City Council is the data controller for the information on this form for the purposes of current Data Protection legislation.

Ethnic background: *Please tick only one item*

- ☐ Asian or Asian British: Bangladeshi
- ☐ Asian or Asian British: Indian
- ☐ Asian or Asian British: Pakistani
- ☐ Asian or Asian British: Any other Asian background
- ☐ Black or Black British: African
- ☐ Black or Black British: Caribbean
- ☐ Black or Black British: Somali
- ☐ Black or Black British: Any other Black background
- ☐ Chinese
- ☐ Chinese: Any other Chinese background
- ☐ Dual/Multiple Heritage: White & Asian
- ☐ Dual/Multiple Heritage: White & Black African
- ☐ Dual/Multiple Heritage: White & Black Caribbean
- ☐ Dual/Multiple Heritage: Any other heritage background
- ☐ White: British
- ☐ White: European
- ☐ White: Irish
- ☐ White: Any other White background
- ☐ Other ethnic group: Gypsy/Romany/Irish Traveller
- ☐ Other ethnic group: Any other ethnic group
- ☐ Prefer not to say

If you said your ethnic group was one of the 'Other' categories, please tell us what this is:

Age: *Please tick only one item*

- ☐ under 18
- ☐ 18 - 25
- ☐ 26 - 35
- ☐ 36 - 45
- ☐ 46 - 55
- ☐ 56 - 65
- ☐ 66+
- ☐ Prefer not to say

Sexual orientation. Do you consider yourself to be ... Please tick only one item

- ☐ Bisexual
- ☐ Gay / lesbian
- ☐ Heterosexual / straight
- ☐ Prefer not to say
- ☐ Other (please specify)

Disability

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment which has a substantial and long-term effect on their ability to carry out normal day-to-day activities and has lasted or is likely to last for at least 12 months. People with HIV, cancer, multiple sclerosis (MS) and severe disfigurement are also covered by the Equality Act.

Do you consider yourself to be a disabled person? Please tick only one item

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

If you have answered **'Yes'** to the above, please state the type of impairment that applies to you. People may experience more than one type of impairment, in which case you may need to tick more than one box. If none of the categories apply, please tick 'Other' and state the type of impairment.

Please tick all that apply

- ☐ A long standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy
- ☐ A mental health difficulty, such as depression, schizophrenia or anxiety disorder
- ☐ A physical impairment or mobility issues, such as difficulty using your arms or using a wheelchair or crutches
- ☐ A social / communication impairment such as a speech and language impairment or Asperger's syndrome / other autistic spectrum disorder
- ☐ A specific learning difficulty or disability such as Down's syndrome, dyslexia, dyspraxia or AD(H)D
- ☐ Blind or have a visual impairment uncorrected by glasses
- ☐ Deaf or have a hearing impairment
- ☐ An impairment, health condition or learning difference that is not listed above (specify if you wish)
- ☐ Prefer not to say
- ☐ Other

If Other, please say

How would you define your religion or belief? *Please tick only one item*

- ☐ Atheist
- ☐ Bahai
- ☐ Buddhist
- ☐ Christian
- ☐ Hindu
- ☐ Jain
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ No religion
- ☐ Prefer not to say
- ☐ Other

If Other, please specify

What is your sex? *Please tick only one item*

- ☐ Female
- ☐ Male
- ☐ Prefer not to say

Is your gender identity the same as your sex registered at birth?

Please tick only one item

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

If No, what term do you use to identify your gender? (leave blank if prefer not to say)

Thank you for completing this survey.

Contact us

For further information or to request more surveys please email:

Daniel Hallam, Commissioning Manager, Public Health

daniel.hallam@leicester.gov.uk